

ANNUAL ACCESSIBILITY STATUS REPORT

2019

EXECUTIVE SUMMARY

In 2005, the Accessibility for Ontarians with Disabilities Act, 2005, (AODA) was enacted. Through the AODA, Ontario is working to make the province fully accessible for people with disabilities by 2025. Under the Act, standards have been developed that must be followed to identify, remove and prevent barriers so that people with disabilities have more opportunities to participate in everyday life.

The Accessibility Standard for Customer Service was the first standard to become law. The next four standards – Information and Communications, Employment, Transportation and the Built Environment (buildings and outdoor spaces) – have been combined under one regulation, the Integrated Accessibility Standards Regulation (IASR).

The Integrated Accessibility Standard requires the Municipality to develop a multi-year plan every five years and report on an annual basis on the progress towards meeting the requirements of the Integrated Accessibility Standards Regulation.

Statement of Commitment

The Municipality is committed to treating all people in a way that allows them to maintain their dignity and independence. We believe in integration and equal opportunity. We are committed to meeting the needs of people with disabilities in a timely manner, and shall do so by preventing and removing barriers to accessibility and meeting the accessibility requirements under the *Accessibility for Ontarians with Disabilities Act, 2005.*

STATUS UPDATE

2019 to 2023 ACCESSIBILITY PLAN

2020 - ACTION	RESPONSIBILITY	COSTS	TARGET DATE
Develop Plan for Removing Barriers	Public Works	Staff Time	April 30, 2020
Municipal Office	Manager		
Community Hall – Burgess Hall	Senior Management		
Community Hall – Maberly			
Fire Hall – South Sherbrooke			
Implement Plan for Removing Barriers	Public Works	Staff Time	November 1, 2020
Municipal Office	Manager		
Community Hall – Burgess Hall	Senior Management		
Community Hall – Maberly			
Fire Hall – South Sherbrooke			
Annual Status Report	Clerk	Staff Time	December 31, 2020
Complete Form			
Post on Website and at Municipal Office			

2021 - ACTION	RESPONSIBILITY	COSTS	TARGET DATE
Develop Plan for Removing Barriers	Public Works	Staff Time	April 30, 2021
 Waste Site – Glen Tay 	Manager		
Glen Tay ReUse Centre	Senior Management		
Waste Site – Maberly			
 Waste Site – Stanleyville 			
Implement Plan for Removing Barriers	Public Works	Staff Time	November 1, 2021
 Waste Site – Glen Tay 	Manager		
Glen Tay ReUse Centre	Senior Management		
Waste Site – Maberly			
Waste Site – Stanleyville			
File an Accessibility Compliance Report to Province	Clerk	Staff Time	December 31, 2021
Annual Status Report	Clerk	Staff Time	December 31, 2021
Complete Form			
Post on Website and at Municipal Office			

2022 - ACTION	RESPONSIBILITY	COSTS	TARGET DATE
Develop Plan for Removing Barriers	Public Works	Staff Time	April 30, 2022
 Playground/Park – Maberly 	Manager		
 Playground/Park – Fallbrook 	Senior Management		
 Playground/Park - O'Neill Park 			
 Ball Park – Burgess 			
 Outdoor Ice Rink - Maberly 			
Implement Plan for Removing Barriers	Public Works	Staff Time	November 1, 2022
 Playground/Park – Maberly 	Manager		
 Playground/Park – Fallbrook 	Senior Management		
 Playground/Park - O'Neill Park 			
 Ball Park – Burgess 			
 Outdoor Ice Rink - Maberly 			
Annual Status Report	Clerk	Staff Time	December 31, 2022
Complete Form			
 Post on Website and at Municipal Office 			

2023 - ACTION	RESPONSIBILITY	COSTS	TARGET DATE
Develop Plan for Removing Barriers	Public Works	Staff Time	April 30, 2023
 Public Access Point – Fall River 	Manager		
 Public Access Point – Glen Tay 	Senior Management		
 Public Access Point – Little Silver Lake 			
 Public Access Point – Mississippi River 			
 Public Access Point – Noonan 			
Implement Plan for Removing Barriers	Public Works	Staff Time	November 1, 2023
 Public Access Point – Fall River 	Manager		
 Public Access Point – Glen Tay 	Senior Management		
 Public Access Point – Little Silver Lake 			
 Public Access Point – Mississippi River 			
 Public Access Point – Noonan 			
Multi-Year Accessibility Plan – 2024 to 2028	Clerk	Staff Time	September 1, 2019
Develop Plan	Council		
Adopt Plan			
Post Plan on Website			
File an Accessibility Compliance Report to Province	Clerk	Staff Time	December 31, 2023
Annual Status Report	Clerk	Staff Time	December 31, 2023
Complete Form			
Post on Website and at Municipal Office			

PAST ACHIEVEMENTS

This section outlines the Municipality's accomplishments with regards to the measures implemented to identify, remove and prevent barriers.

2004 ACHIEVEMENT
 Reviewed all programs and existing documents to identify potential barriers
(systemic and specific)
2005 ACHIEVEMENT
 Educated employees and Council about the barriers and work with the County
Committee on the establishment of practices/forms for use in evaluation of buildings
2006 ACHIEVEMENTS
Worked with County Committee on the establishment of standards and application of
those standards during joint site visit of 3 Municipal Halls
Established handicapped parking spaces (line paint/signage) at 3 Municipal Halls
Considered accessibility issues for municipal election – electronic voting
2007 ACHIEVEMENTS
 Improved accessibility to Municipal Halls by implementing corrective actions
suggested by the County of Lanark – Inspection Sub-Committee
Established a reserve in anticipation of mandatory standards for accessibility and the
cost of implementation over time
2008 ACHIEVEMENTS
 Monitoring of documents and decisions to identify inherent, systemic, culture
insensitivities or barriers
2009 ACHIEVEMENTS
 Renovated the BBDE Fire Hall incorporating accessibility features throughout
Hired a full-time in-house Planner to improve education and one-on-one consultation
with applicants of development proposals
 Provided Customer Service training to all Employees and Members of Council
2010 ACHIEVEMENTS
Rebuilt Municipal Office, incorporating accessibility features throughout
Revamped Municipal Website using plain language and intuitive design
 Designed new South Sherbrooke Fire Hall with accommodations for the mobility
challenged
 Offered on-line and telephone voting services for the municipal election
2011 ACHIEVEMENTS
Built new South Sherbrooke Fire Hall and included accessibility features
 Increased access to Municipal Information - in addition to the website, developed a
Facebook page, developed a "Municipal Matters" bi-weekly newspaper column
2012 ACHIEVEMENTS
Installed an audio visual system in the Council Chambers at the Municipal Office,
consisting of microphones and projector screens
 Posted Emergency Plan on Municipal Website

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	ACHIEVEMENTS
•	Adoption of an "Accessibility Policy" (consolidated Customer Service Standard &
	Integrated Standards
	Adoption of a Multi-Year Accessibility Plan
•	Amended Procurement Policy to incorporate Accessibility provisions
•	Developed Template for Job Postings
•	Developed Telephone Script for Scheduling Interviews
•	Developed a Template for Letters of Offer and Employment Contracts
2014 A	ACHIEVEMENTS
•	Completed Accessibility Assessments of Municipal Office, Maberly Community Hall
	and Burgess Community Hall
•	Launched an Accessible Website
•	Completed Annual Status Report and Posted to Website and at the Municipal Office
2015	ACHIEVEMENTS
•	Developed Annual Status Report Template for Multi-Year Accessibility Plan
•	Provided Training to Council, Staff and Volunteers on Policies and Procedures that
	relate to Accessibility
	Completed Annual Status Report and Posted to Website and at the Municipal Office
2016	ACHIEVEMENTS
	Reviewed current documents to ensure compliance
•	Completed Accessibility Assessments of Little Silver Lake, Noonan, Mississippi, Glen
	Tay and Fall River public access points.
	Completed Annual Status Report and Posted to Website and at the Municipal Office
2017	ACHIEVEMENTS
•	Adoption of Individual Accommodation Plan – Policy
•	Developed Individual Accommodation Plan - Functional Abilities Form
•	Developed Individual Accommodation Plan - Template
•	Adoption of Return to Work – Policy
•	Developed Return to Work - Attending Physician's Report
•	Developed Return to Work – Meeting Form
•	Developed Return to Work – Plan
•	Completed 2015 and 2016 Annual Status Reports and posted them on the Township
	website and at the Municipal Office
2018	ACHIEVEMENTS
•	Completed Accessibility Assessments of Glen Tay Outdoor Ice Rink, Maberly Outdoor
	Ice Rink, O'Neill Park/Playground, Burgess Ball Park, Fallbrook Ball Park/Playground,
	Maberly Playground, Maberly Tennis Court and Otty Lake Boat Launch
	Completed Annual Status Report and Posted to Website and at the Municipal Office
2019 /	ACHIEVEMENTS
•	Developed and Adopted the Multi-Year Accessibility Plan – 2019 to 2023; posted on Township website
•	Completed the Outstanding Accessibility Assessments for Glen Tay ReUse Centre,
	Glen Tay Waste Site, Maberly Waste Site, Stanleyville Waste Site, and South
	Sherbrooke Fire Hall
•	Updated Training on Policies and Procedures that relate to Accessibility
•	Filed an Accessibility Compliance Report to Province

Completed Annual Status Report and Posted to Website and at the Municipal Office