

2017-2019 Lanark OPP Detachment Action Plan and 2016 Progress Report Table of Contents

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Message from the Detachment Commander

I am pleased to present the Lanark Detachment 2016 Action Plan Progress Report in conjunction with our new 2017 – 2019 Action Plan. As we look back over the past year and even over the past three years, we recognize the many policing successes we have had:

- Improved community safety and well-being through development of effective working relationships with community partners
- Demonstrated success identifying members of the community at an elevated level of risk and engaging appropriate community partners before the person is in crisis
- Participation in the development of Community Plan for Safety and Well-Being
- Reduced instances of property crime and false alarms through engagement with Police Services Boards and Community Policing Advisory Committees to promote education and awareness

We continue to focus on the reduction of harm and victimization, specifically violent crime, property crime, illicit drugs and cyber crime. Once again, provincial targeted outcomes have been identified and we will work together to achieve these provincial targets by 2019.

Lanark Detachment remains committed to a traffic safety approach that will change driver behaviours responsible for injuries and deaths on roadways, waterways and trails. We are also committed to further reducing the number of false alarms which continue to misdirect law enforcement resources in OPP communities.

As we look forward, we will continue to ensure our communities have the service delivery they require. The focus of the next three years for our detachment will be:

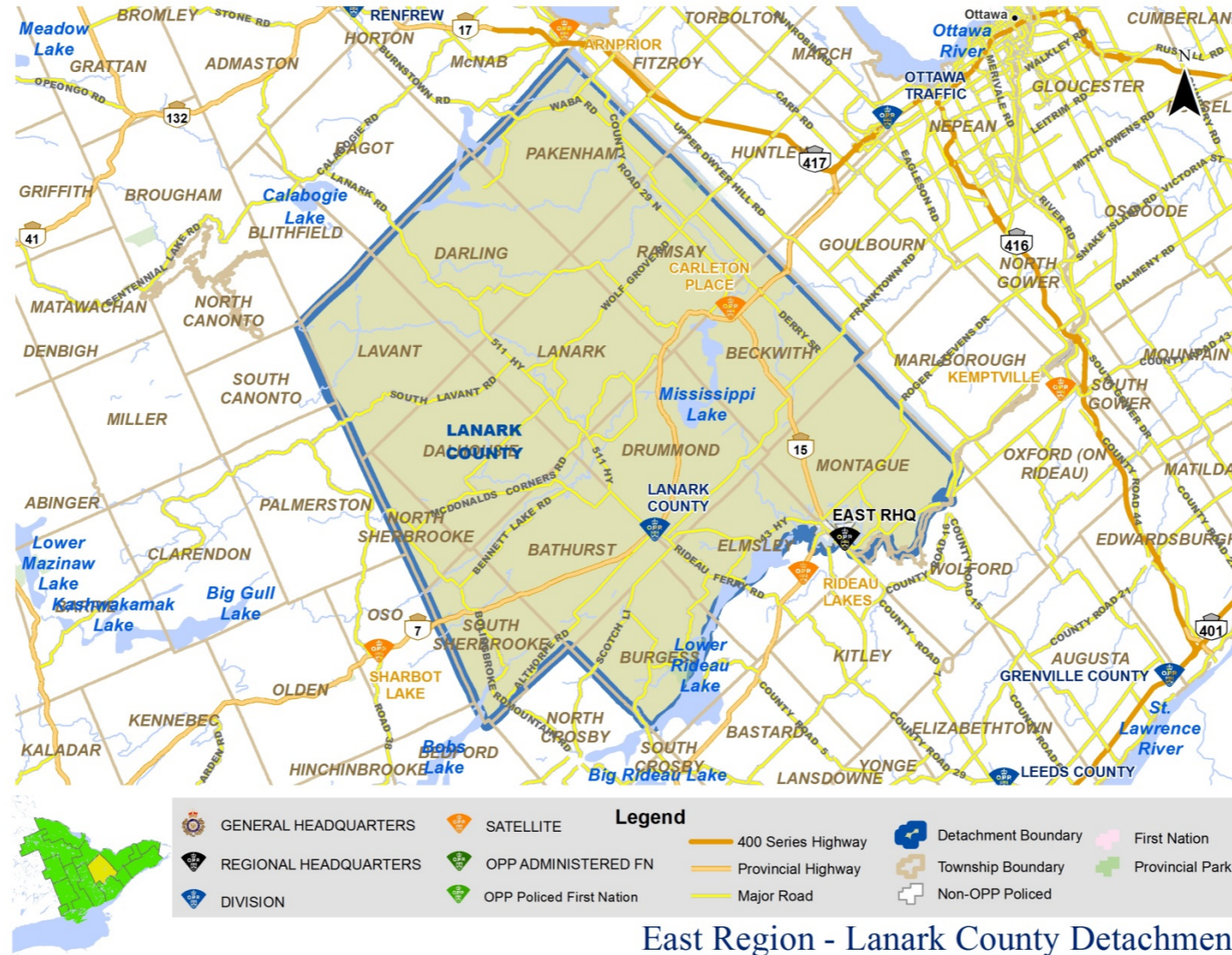
- Support and be a champion of the Lanark County Situation Table to identify community members who are at an acutely elevated level of risk and engage community partners prior to crisis
- Explore new opportunities to reduce incidents of persons in mental health crisis through an expansion of the partnership between police and health care providers
- Continue to engage partners to reduce victimization of the vulnerable, including the young, the elderly and other marginalized groups
- Keep fatal and personal injury collisions at or below current levels through proactive traffic enforcement including R.I.D.E.

The dedication of our members, together with the support of our municipalities, will ensure our continued success in keeping our communities safe.

Derek Needham
Detachment Commander
Lanark Detachment, OPP



Facts and Figures



East Region - Lanark County Detachment

Our Detachment

- The eight Municipalities policed by the Lanark County Detachment are the Towns of Mississippi Mills, Perth and Carleton Place, and the Townships of Beckwith, Montague, Drummond/North Elmsley, Tay Valley and Lanark Highlands.
- The Police Services Boards and Community Policing Advisory Committee of the Municipalities we serve are active and engaged to ensure the best service delivery possible by the Lanark County Detachment.
- We work in close partnership with many community organizations including the Smiths Falls Police Service.
- Highway 7 is a major Provincial Highway that bisects the Lanark County Detachment patrol area with a significant amount of vehicular traffic flowing between Ottawa and the Greater Toronto Area (GTA).
- Many inland lakes and a portion of the Rideau waterway are within the patrol boundaries and, as a result, there is a significant increase in population during the summer months created by seasonal properties.
- The most recent census shows the population of Lanark County at 57,000 people, excluding Smiths Falls.
- The majority of residents identify English as their first language.
- There is no significant commercial growth in any of the Municipalities
- Main areas experiencing residential growth are Carleton Place, Mississippi Mills and Beckwith.

Overview

Detachment Personnel **Table 1.1**

Uniform	TOTAL
Inspector	1.00
Staff Sergeant	2.00
Sergeant	6.00
Constable	64.00
TOTAL Uniform	73.00
TOTAL Civilian	16.17
TOTAL	89.17
TOTAL Auxiliary Hours*	4,180

** Numbers provided are the combined total of auxiliary hours for Lanark and Grenville Detachments.

OPP Detachment Facilities **Table 1.2**

Facility	2017
Number of Detachments	1
Number of Satellite Locations	1

Hours (Field Personnel) **Table 1.3**

	2014	2015	2016	Change 2015/16 (%)
Criminal Code	28,669.50	26,835.50	26,175.25	-2.46%
Traffic	13,707.75	12,233.50	11,847.25	-6.21%
Patrol	36,668.50	28,165.00	23,712.50	-15.81%
Other	102,516.75	94,894.00	90,964.25	-3.74%
TOTAL	181,562.50	162,128.00	152,699.25	-5.82%

Criminal Code & Provincial Statute Charges Laid **Table 1.4**

	2014	2015	2016	Change 2015/16 (%)
Highway Traffic Act	5,980	4,155	3,265	-21.4%
Criminal Code Traffic	212	222	221	-0.5%
Criminal Code Non-Traffic	1,356	1,268	1,373	8.3%
Liquor Licence Act	195	131	110	-16.0%
Other	652	445	404	-9.2%
TOTAL	8,395	6,221	5,373	-13.6%

Please refer to endnotes for all data source and note details.

Community Satisfaction Survey

Community Satisfaction Survey conducted in 2016

This survey is a tool for gathering public opinion on policing issues and ratings of OPP service delivery. It can serve as:

- a report card detailing how the people served by the OPP rate that service
- a gauge of public concern about crime and policing issues
- an indicator for making improvements to police services
- a means to measure how Ontarians view the OPP's service delivery

The OPP Community Satisfaction Survey is a telephone survey conducted with the general public by research company R.A. Malatest & Associates Ltd. on behalf of the OPP. The survey is conducted for each OPP detachment every three years and annually province-wide. Randomly selected telephone numbers and Random Digit Dial were used to sample respondents who were at least 16 years old, and where no member of the household was employed by the OPP.

A Community Satisfaction Survey for Lanark County Detachment was conducted in 2016.

1.	98.5% of respondents felt 'very safe' or 'safe' in their community
2.	92% of respondents were 'very satisfied' or 'satisfied' with the OPP's ability to work with communities to solve local problems
3.	86.8% of respondents were 'very satisfied' or satisfied with OPP's visibility on the highways
4.	92.7% of the respondents who had contact with the OPP in the past year reported they were 'very satisfied' or 'satisfied' with the contact they had
5.	92.2% of respondents were 'very satisfied' or 'satisfied' with the quality of police service provided by the OPP

Crime Data

Violent Crimes

Table 2.1

Offences	2014	2015	2016	Change 2015/16 (%)	2016 Clearance Rate (%)
01-Murder	1	0	2		100.00%
02-Other Offences Causing Death	0	1	0	-100.00%	/0
03-Attempt Murder	0	0	1		100.00%
04-Sexual Assault	44	37	28	-24.32%	78.57%
05-Assault	162	150	162	8.00%	92.59%
06-Abduction	10	7	0	-100.00%	/0
07-Robbery	2	3	2	-33.33%	0.00%
08-Other Crimes Against a Person	116	115	90	-21.74%	85.56%
TOTAL	335	313	286	-8.63%	88.46%

Property Crimes

Table 2.2

Offences	2014	2015	2016	Change 2015/16 (%)	2016 Clearance Rate (%)
01-Arson	2	7	4	-42.86%	0.00%
02-Break and Enter	131	130	135	3.85%	18.52%
03-Theft Over \$5,000	39	43	47	9.30%	27.66%
04-Theft Under \$5,000	416	375	409	9.07%	27.14%
05-Have Stolen Goods	11	8	11	37.50%	72.73%
06-Fraud	155	178	192	7.87%	14.58%
07-Mischief	298	284	291	2.46%	14.43%
TOTAL	1,052	1,025	1,089	6.24%	20.84%

Shaded cell indicates percentage change does not allow for dividing by zero.
Please refer to endnotes for all data source and note details.

Other Criminal Code

Table 2.3

Offences	2014	2015	2016	Change 2015/16 (%)	2016 Clearance Rate (%)
01-Offensive Weapons	11	14	16	14.29%	68.75%
02-Other Criminal Code *excluding traffic	149	157	143	-8.92%	70.63%
TOTAL	160	171	159	-7.02%	70.44%

Drugs

Table 2.4

Offences	2014	2015	2016	Change 2015/16 (%)	2016 Clearance Rate (%)
01-Possession	89	56	44	-21.43%	88.64%
02-Trafficking	10	8	15	87.50%	93.33%
03-Importation and Production	8	10	7	-30.00%	42.86%
TOTAL	107	74	66	-10.81%	84.85%

Federal Statutes

Table 2.5

Offences	2014	2015	2016	Change 2015/16 (%)	2016 Clearance Rate (%)
01-Other Federal Statutes	6	13	9	-30.77%	88.89%
TOTAL	6	13	9	-30.77%	88.89%

2016 Intelligence-Led Policing – Crime Abatement Strategy

Table 2.6

Number of Verifications	Number of Charges
75	9

Crime Progress Results

Provincial Targeted Outcome: 1.9% reduction in overall violent crime by 2016
Provincial Targeted Outcome: 11.3% reduction in overall property crime by 2016

PRIORITY	PROGRESS
Violent Crime: Assault and Domestic Violence	<ul style="list-style-type: none"> • Sexual assault complaints dropped 24% from 2015 to 2016. There were 37 complaints in 2015 and 28 in 2016. • Assault complaints increased from 150 incidents in 2015 to 162 incidents in 2016, however this is still a significant decrease in incidents from the final year before the start of the previous business cycle (222 in 2013). • Other crimes against a person were down 21.74% with 115 incidents reported in 2015 and 90 incidents reported in 2016.
Property Crime: Break and Enter and Theft Under \$5,000	<ul style="list-style-type: none"> • There was a very modest increase in break and enters with 135 incidents reported in 2016 compared to 130 incidents in 2015. This represents a 3.85% increase. • Incidents of Theft Under \$5000 increased from 375 in 2015 to 409 in 2016. The majority of these incidents, despite an effort regarding education and awareness is thefts from unlocked motor vehicles.
Illicit Drugs (including Opioids)	<ul style="list-style-type: none"> • Trafficking charges were up 87% from 8 incidents in 2015 to 15 incidents in 2016 • Participation in Community Drug Strategy Committees is ongoing. • Participation in Lanark County Opioid Strategy Planning Committee has begun.
Reducing victimization from cyber and/or technology-enabled crime through engagement and education	<ul style="list-style-type: none"> • Relevant information is being delivered to school aged children. • A Human trafficking expert was hosted to deliver messaging to students and the community.

Traffic Data

The OPP is focused on the “Big Four” factors in deaths and injuries, which consists of lack of occupant restraint, aggressive driving including speeding, impaired and distracted driving.

Motor Vehicle Collisions (MVC) by Type Table 3.1
(Includes roadway, off-road and motorized snow vehicle collisions)

	2014	2015	2016	Change 2015/16 (%)
Fatal MVCs	1	5	4	-20.00%
Personal Injury MVCs	102	154	140	-9.68%
Property Damage MVCs	1,214	874	757	-13.68%
TOTAL MVCs	1,317	1,033	901	-13.11%
Alcohol-related MVCs	46	38	28	-26.32%
Animal-related MVCs	392	245	248	0.81%
Persons Killed	1	6	4	-37.29%
Persons Injured	136			

Primary Causal Factors in Fatal MVCs on Roadways Table 3.2

		2014	2015	2016	Change 2015/16 (%)
The Big Four	# of Fatal MVCs where speed is a Factor	0	2	1	-50.00%
	# of Fatal MVCs where alcohol is a Factor	0	0	1	
	# of Fatalities where lack of seatbelt* use is a Factor	0	1	1	
	# of Fatal MVCs where driver inattention is a Factor	0	1	0	-100.00%
# of Fatal MVCs where wildlife is a Factor		0	0	0	0
Total Fatal MVCs		1	5	4	-20.00%

Fatalities in Detachment Area Table 3.3

Roadways	2014	2015	2016	Change 2015/16 (%)
Fatal Incidents	1	5	4	-20.00%
Persons Killed	1	6	4	-33.33%
Alcohol-related	0	0	1	

Marine	2014	2015	2016	Change 2015/16 (%)
Fatal Incidents	0	0	1	
Persons Killed	0	0	1	
Alcohol-related	0	0	0	

Off-Road Vehicles	2014	2015	2016	Change 2015/16 (%)
Fatal Incidents	0	0	0	
Persons Killed	0	0	0	
Alcohol-related	0	0	0	

Motorized Snow Vehicles	2014	2015	2016	Change 2015/16 (%)
Fatal Incidents	0	0	0	
Persons Killed	0	0	0	
Alcohol-related	0	0	0	

Shaded cell indicates percentage change does not allow for dividing by zero.

Diagonal shaded cell indicates that the count of injured persons was not available at time of extract due to issues with Involved Persons in the eCRS database

Please refer to endnotes for all data source and note details

Traffic Progress Results

Provincial Targeted Outcome: 1.7% reduction in total motor vehicle collisions by 2016

PRIORITY	RESULTS
<u>The Big Four</u> causal factors of fatal, personal injury and property damage collisions on roadways, waterways and trails: impaired (alcohol/drug), speeding/aggressive and inattentive/distracted driving and lack of occupant restraint and safety equipment	<ul style="list-style-type: none">• 13.1% reduction in total number of collisions from 1,033 collisions in 2015 to 901 collisions in 2016• 9.68% reduction in personal injury collisions from 154 in 2015 to 140 in 2016• 13.68% reduction in property damage collisions from 874 collisions in 2015 to 757 collisions in 2016

Other Policing Priorities Progress Results

PRIORITY	RESULTS
Calls for service involving persons with mental health issues or in a mental health (MH) crisis through engagement and education	<ul style="list-style-type: none"> • Lanark County Situation Table set up in December 2015 • 81 referrals were made between December 2015 and January 2017 • 57 referrals were accepted • 65% of persons referred were reported to have their risk lowered • 65% of referrals were made by the Lanark County Detachment
Reducing 9-1-1 “Pocket Dials” through engagement and education	<ul style="list-style-type: none"> • Education and awareness conducted by Lanark County Detachment and individual Municipalities/Police Services Boards • A 39% reduction in 9-1-1 pocket dials was experienced between 2014 and 2016
Increase awareness and understanding of elder abuse and other abuse issues	<ul style="list-style-type: none"> • Community partners engaged to disseminate relevant material to seniors groups • Fraud awareness seminars offered in various communities across the County

2016 Mental Health Strategy Data

Table 4.1

Occurrences (contact made)*	Occurrences (no contact made)*	Occurrences (empty BMHS forms)	Occurrences (complete BMHS forms)	BMHS Compliance
250	14	0	237	95%

9-1-1 Pocket Dials

Table 4.2

Call Type	2014	2015	2016
Unknown Wireless	1,346	932	834
Officer Confirmed Pocket Dial	68	23	9
% Officer Confirmed	5%	2%	1%

List of Priorities for 2017-2019

The OPP's action planning process ensures compliance with the Adequacy and Effectiveness of Police Services Regulation (Adequacy Standards) filed as O. Reg. 3/99 in 1999.

Through assessment, analysis and consultation, the following priorities were identified under three categories: crime, traffic and other policing. The priorities reflect provincial and regional issues. Subsequent local analysis and consultation will further identify the specific areas of focus for this region. Priorities will be addressed by effective management strategies combining engagement, education and enforcement. Operationalized within the construct of Ontario's Mobilization and Engagement Model of Community Policing these strategies will provide the foundation for sustainable community safety and reduced victimization.

CRIME	TRAFFIC	OTHER POLICING PRIORITIES
<p><i>Reduce Harms and Victimization</i></p> <ul style="list-style-type: none"> Violent Crime <ul style="list-style-type: none"> ○ Assault and Domestic Violence ○ Elder Abuse (including Financial) Property Crime <ul style="list-style-type: none"> ○ Thefts from Motor Vehicles ○ Break and Enters Illicit Drugs (including Opioids) Cyber Crime 	<p><i>Change driver behaviours responsible for injuries and deaths on roadways, waterways and trails</i></p>	<p><i>Continue collaborating for an enhanced police response to persons experiencing a mental health crisis</i></p> <hr/> <p><i>Partner to reduce the impact/risk/frequency of false alarms and 911 pocket dials</i></p>

CRIME

Violent Crime – Assault and Domestic Violence

Priority Description:

- There were 160 incidents of assault in 2016, and of that, roughly half were domestic related.
- Domestic Violence continues to impact many facets of society in the Lanark County. It has been identified by several Police Services Boards/Community Policing Advisory Committees as being of significant importance to their communities.
- 30% of respondents in the 2016 Satisfaction Survey indicated “yes” when asked whether Domestic Violence was a problem in their community.
- There has been gradual trending downward trend of incidents of assault from 2013 to 2015; however, in 2016, there was a slight increase over 2015.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
<i>Prevention</i>	Engagement / Education	<ul style="list-style-type: none"> • Focus group meetings with survivors as part of the community safety planning process identified opportunities for increased training for police officers. A portion of the Policing Effectiveness and Modernization Grant application has been allocated to delivering additional training to officers. • Participation in relevant education and awareness campaigns such as “See it, Name it, Change It.” • Continue to have a representative attend functions such as the Sex Assault/Domestic Violence Advisory Committee meetings and Interval House annual general meetings. • Seek out relevant speakers to provide information/education/awareness to identified high-risk groups. • Support public events such as “Take Back the Night,” youth conferences and fundraising events 	<p style="text-align: center;">Provincial Target</p> <p style="text-align: center;"><i>2% reduction in overall violent crime by 2019.</i></p> <p style="text-align: center;"><i>Provincial targeted outcomes are based on projections derived from trend analysis of 2012-2016 actual occurrence data</i></p>
	Enforcement	<ul style="list-style-type: none"> • Continue to investigate all domestic violence occurrences thoroughly and completely. • Utilize crime analysis to identify intelligence-led policing focused patrol initiatives. • Maintain all appropriate persons in the Crime Abatement program with confirmation of compliance of release conditions. • Seek out opportunities to review incidents of Domestic Violence with community stakeholders, in a de-identified manner, to assist with identifying best practices and areas for improvement. • Identify and, when appropriate, make referrals for any party involved in an incident of domestic violence to the Lanark County Situation Table. • Conduct highly visible patrols around licenced establishments near closing time to dissuade potential mutual combatants from engaging in the streets. 	

CRIME

Violent Crime – Elder Abuse

Priority Description:

- Many incidents of elder abuse go unreported.
- All Police Services Boards/Community Policing Advisory Committees have indicated action on elder abuse, including financial fraud, is a priority in their communities.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
<i>Prevention</i>	Engagement / Education	<ul style="list-style-type: none"> • Education through internal sources, such as Community Safety Officers, and external partners, such as the Police Services Boards/Community Policing Advisory Committees is essential to continue participation in relevant education & awareness campaigns. • Seek out new working relationships with the business community to raise awareness to identify potential victims of elder abuse (including financial frauds) and refer them to police. • Seek out relevant speakers to provide information/education/awareness to identified high-risk groups. 	<p style="text-align: center;">Provincial Target</p> <p style="text-align: center;"><i>2% reduction in overall violent crime by 2019.</i></p> <p style="text-align: center;"><i>Provincial targeted outcomes are based on projections derived from trend analysis of 2012-2016 actual occurrence data</i></p>
	Enforcement	<ul style="list-style-type: none"> • Continue to investigate all occurrences thoroughly and completely. • Maintain all appropriate persons in the Crime Abatement program with confirmation of compliance of release conditions. • Identify and, when appropriate, make referrals for any party involved in an incident of elder abuse to the Lanark County Situation Table. 	

CRIME

Property Crime – Thefts From Motor Vehicles

Priority Description:

- Work with community partnerships to enhance community education and awareness supplemented by analytic-driven enforcement to reduce the incidents of thefts from motor vehicles
- This is easily one of the most preventable property crimes as most thefts are from unlocked vehicles.
- There were 409 incidents of theft under \$5000 with the overwhelming majority of those incidents being thefts from motor vehicles.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Predictable increases in this type of offence take place once the warmer weather of the spring arrives and continues until the fall. • Education through internal sources, such as Community Safety Officers and external partners, such as the Police Services Boards/Community Policing Advisory Committees, is essential to continue to push the messaging for residents to remove valuable items from their vehicles and lock the doors. • Support delivery of the “Lock it or Lose it” program when appropriate. 	<p style="text-align: center;">Provincial Target</p> <p style="text-align: center;"><i>2% reduction in overall property crime by 2019.</i></p> <p style="text-align: center;"><i>Provincial targeted outcomes are based on projections derived from trend analysis of 2012-2016 actual occurrence data</i></p>
Enforcement		<ul style="list-style-type: none"> • Community Drug Action Team (CDAT) members are being amalgamated into a new Street Crime Team that will include investigation and pro-active enforcement of drug and property crimes. • The current complement of the Street Crime Team will be increased from two members to four members. • Utilize Detachment Analysts to identify trends whereby proactive enforcement can be effectively utilized to combat this type of offence. • Work collaboratively with internal and external community partners to identify persons of interest who are committing similar crimes in jurisdictions outside of Lanark County. • Utilize analytics to determine hotspots for this type of occurrence to assist with deploying appropriate resources to the right areas. • Continue to investigate all occurrences thoroughly and completely. 	

CRIME

Property Crime – Break and Enters

Priority Description:

- Work with community partners to enhance education and awareness supplemented by analytic-driven enforcement to reduce the incidents of break and enter.
- There was a very modest increase in break and enters, with 135 incidents reported in 2016 compared to 130 in 2015. This represents a 3.85% increase. The trend for the past three years is fairly stable at approximately 131 incidents per year.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Issue targeted media releases. • Conduct community presentations by Detachment Community Safety Officers to stakeholders and at-risk community groups (seniors, business owners, seasonal residence owners) • Increase awareness and enhance “target-hardening” through utilization of the Safeguard program. • Utilize OPP Community Safety Bureau resources such as “Protect Your Property.” 	<p>Provincial Target</p> <p><i>2% reduction in overall property crime by 2019.</i></p> <p><i>Provincial targeted outcomes are based on projections derived from trend analysis of 2012-2016 actual occurrence data</i></p>
Enforcement		<ul style="list-style-type: none"> • Community Drug Action Team (CDAT) members are being amalgamated into a new Street Crime Team that will include investigation and proactive enforcement of drug and property crimes, including break and enter. • The current complement of the Street Crime Team will be increased from two members to four members. • Utilize Detachment Analysts to identify trends whereby pro-active enforcement can be effectively utilized to combat this type of offence. • Work collaboratively with internal and external community partners to identify persons of interest who are committing similar crimes in jurisdictions outside of Lanark County. • Utilize analytics to determine hotspots for this type of occurrence to assist with deploying appropriate resources to the right areas. • Continue to investigate all occurrences thoroughly and completely. 	

CRIME

Illicit Drugs (including Opioids)

Priority Description:

- Drug abuse is a major contributing factor to social disorder and many forms of criminal activity in our communities.
- 43.1% of respondents in the Satisfaction Survey indicated “yes” when asked if drugs in schools was a problem in their community.
- All Police Services Boards/Community Policing Advisory Committees have indicated action on drug use/abuse is a priority in their communities.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Collaborate with local health, education and Municipal stakeholders to share information and collaborate on complex issues. • Participate in Lanark County Opioid Strategy led by the Health Unit. • Provide information and/or support for local education and awareness programs, and include such programs when considering available funding sources such as the Proceeds of Crime Grant. • Lead and support crime prevention programs within the community. • Recognize that a significant percentage of people at acutely elevated level of risk in the community have risk factors identified as drug use/abuse and/or mental health issues. As such, when appropriate, make referrals to the Lanark County Situation Table to mitigate persons at an acutely elevated risk of harm. • Participate in the Community Safety Plan for Lanark County process, which has identified substance abuse as a prevalent local risk factor needing to be addressed. 	<p><i>No Provincial target has been determined at this time. The reporting of achievements will be based on:</i></p> <ul style="list-style-type: none"> • <i>Possession, trafficking and importation and production statistics (refer to pg. 7, Table 2.4)</i> • <i>Community Drug Action Team Statistics</i>
Enforcement		<ul style="list-style-type: none"> • Community Drug Action Team (CDAT) members are being amalgamated into a new Street Crime Team that will include investigation and proactive enforcement of drug and property crimes. • The current complement of the Street Crime Team will be increased from two members to four members. • Continue proactive approach to drug enforcement, particularly with the distributors. • Continue to investigate all occurrences thoroughly and completely. • Utilize Detachment Analysts to identify trends whereby proactive enforcement can be effectively utilized to combat this type of offence. • Utilize analytics to determine hotspots for this type of occurrence to assist with deploying appropriate resources to the right areas. 	

CRIME

Reducing victimization from cyber and/or technology-enabled crime through engagement and education

Priority Description:

- Cyber and technology-enabled crime has developed into a concern for community members in the Lanark Detachment area.
- The most significant cyber and technology-enabled issues continue to be internet safety, Cyber-bullying and internet fraud.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Engage schools, Police Services Boards and Community Policing Advisory Committees to support and enhance existing cyber-awareness and internet safety programs and initiatives. • Issue targeted media releases and community presentations specific for youth, parents and the general public. • Utilize OPP Crime Prevention resources related to cyber-bullying and internet safety to assist in presentations to youth and parents. • Seek out relevant speakers to provide information/education/awareness to identified high-risk groups. 	<p><i>Standardized tracking and reporting for this provincial priority area is currently being explored and defined organizationally. Achievements will be based on prevention activities until further established.</i></p>
Enforcement		<ul style="list-style-type: none"> • Conduct thorough investigations into cyber-related crimes. • Identify and, when appropriate, make referrals to the Lanark County Situation Table. 	

TRAFFIC

The Big Four causal factors of fatal, personal injury and property damage collisions on roadways, waterways and trails: impaired (alcohol/drug), speeding/aggressive and inattentive/distracted driving and lack of occupant restraint and safety equipment

Priority Description:

- There were four fatal collisions, 140 personal injury collisions and 757 property damage collisions in 2016. This represents a 13.11% decrease in total collisions compared to 2015 and a 32% decrease in total collisions compared to 2014.
- 248 collisions were animal related and 28 collisions were alcohol related.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Share collision data with municipalities and Lanark County. • Deliver relevant programs to local young drivers at area high schools, particularly on the topics of impaired driving (including by drug), distracted driving, occupant restraints and speeding. • Consider Collision Prevention Through Environmental Design (CPTED) analysis when patterns and/or trends are identified. 	0.5% reduction in total motor vehicle collisions by 2019. <i>* Provincial targeted outcomes are based on projections derived from trend analysis of 2012-2016 actual occurrence data</i>
Enforcement		<ul style="list-style-type: none"> • Maintain high level of enforcement on our highways with priorities on speed enforcement, distracted driving, impaired driving (including by drug) and seatbelt use. • Use detachment analytics to identify areas and times in which collisions are more likely to occur. • Support local, Regional, and Provincial initiatives. 	

Other Policing Priorities

Continue collaborating for an enhanced police response to persons experiencing a mental health crisis

- Hours spent by officers visiting a hospital and, specifically, an emergency room with persons suffering from a mental health crisis detracts from other community safety initiatives.
- Effective response to mental health issues involves a broad spectrum of community service providers, including police working together in partnerships.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Continue to participate in and champion the Lanark County Situation Table. • Support the Lanark County Police and Mental Health, Emergency Department, Ambulances Service Diversion (LEAD) Program which is entering its 14th year of operation. • Commit to sending additional officers to the two-day LEAD Program training in the fall of every year. This training assists officers dealing with persons suffering from mental illness, streamlines the evaluation process for persons apprehended under the Mental Health Act and connects persons in need with mental health and addictions professionals. • Recognize that a significant percentage of people at an acutely elevated level of risk in the community have risk factors identified as substance use/abuse, and/or mental health issues. As such, when appropriate, make referrals to the Lanark County Situation Table to mitigate persons who are at an acutely elevated risk of harm. • Explore and pursue best practices, such as mental health nurses being embedded with front line officers to facilitate improved response to persons suffering from mental health issues and to connect them with appropriate resources more quickly. • Participate in the Community Safety Plan for Lanark County process, which has identified substance abuse as a prevalent local risk factor needing to be addressed • Explore opportunities for a Child Advocacy Centre to mitigate mental health/trauma with youth by capitalizing on existing relationships and funding opportunities through grants such as the Proceeds of Crime Grant. 	<p><i>No Provincial target has been determined at this time. The methodology and reporting on achievements will be based on:</i></p> <ul style="list-style-type: none"> • <i>100% compliance and accuracy of completed InterRai Brief Mental Health Screener forms (began tracking June 2014)</i>

Other Policing Priorities

Partner to reduce the impact/risk/frequency of false alarms and 911 pocket dials

- False alarm calls are a high-risk response.
- These incidents appear under Operational 2 in billing summary which is a high-volume, low-time standard.
- It is an ineffective use of resources.
- There were 834 “unknown wireless” 9-1-1 calls occurred in 2016, down significantly from 1346 incidents in 2014.

MANAGEMENT STRATEGIES		ACTIVITIES	TARGETED OUTCOME
Prevention	Engagement / Education	<ul style="list-style-type: none"> • Connect with municipalities, schools and local cell phone retailers to educate through municipal websites, social media and/or brochures. • Utilize special events to distribute information with the use of Community Safety Officers and Auxiliary members. • Share local analysis of 911 calls with Police Services Boars and Community Policing Advisory Committees. 	<p><i>Reporting on achievements will be based on engagement and education activities.</i></p>

Endnotes

Table 1.1 Detachment Personnel

Source: Ontario Public Service, 2016/12/31 Workforce Information Network Employee Extract, 2016/12/30

Notes: 1. Measure is Staff Strength Full-Time Equivalent (ssFTE). 2. Excludes students, seasonal, interns and all leaves of absence. 3. Data reflects employees who are "active" in WIN (includes employees using pre-retirement credits to remain on payroll leading up to official retirement, although not available operationally).

Table 4.1 BMHS Compliance Report

Source: Records Management System (RMS Niche), (2017/02/08)

Note: Occurrences between 2016/01/01 00:00 and 2016/12/31 23:59

* Occurrences with MH UCR Code 8529

Table 4.2 911 Pocket Dials

Source: Computer Aided Dispatch (CAD) System, (2017/02/26)

Note: CAD data and will not mirror any other data sources on how 911 calls/911 hang ups are reported. 911 Officer Confirmed Pocket Dial data represents CAD occurrences entered by PCC Communicators for calls received with no-voice contact from cellular devices only.

Where an officer confirms that a 911 Wireless call was indeed a 911 Pocket Dial the event types be changed and may not mirror other data sources (e.g. Niche) that reference 911 calls. This represents only a small percentage of all 911 calls handled and dispatched by the OPP.